

Data Sheet

PortalGuard IDaaS Support for MSPs & MSSPs

BIO-key PortalGuard IDaaS (Identity-as-a-Service) is a single, unified Identity and Access Management platform (IAM) that provides cutting-edge solutions to a range of use cases and business initiatives, such as multi-factor authentication, single sign-on, and self-service password reset. Unlike all other IAM platforms, however, PortalGuard IDaaS sets itself apart by being the only one to offer these business-critical products powered by the security of Identity-Bound Biometrics.

PortalGuard IDaaS is built to provide the highest levels of cybersecurity without the budget-breaking cost of most top-tier solutions. With PortalGuard, organizations can enjoy better authentication flexibility, user experience, and lower TCO (total cost of ownership).

To better cater to the specific needs of MSPs and MSSPs, PortalGuard presents the IDaaS Admin Panel, a comprehensive management tool. This streamlined interface, known as the "single pane of glass," consolidates all PortalGuard reports and negates the need for additional logins, effectively aggregating and visualizing data across multiple customer instances.

Key Benefits for MSPs & MSSPs

Developing and implementing an IAM strategy is already challenging enough. Having an IAM solution that is difficult to integrate, configure and manage can burden admins and IT users, making it challenging to complete simple tasks. As a result, valuable time is wasted, and overall costs increase. PortalGuard solves these crucial issues by:



Workflow Efficiency

Manage all associated organizations from one consolidated interface, optimizing resource usage and operational efficiency.

- Available from anywhere – can be accessed from any web browser on any device, desktop or mobile, and remote access.
- Enhanced Admin Panel allows you to put resources where they matter most, waste less time managing infrastructure, and reduce overall downtime.



Use Case Flexibility

Experience unparalleled flexibility across your organization and a centrally configured deployment point.

- Granular insight into your organization's departments and respective usage (e.g., Human Resources department using tokens).
- View and modify each organizational configuration from a single login point via the newly enhanced PortalGuard IDaaS Admin Panel.
- Reduced downtime response and quick identification of potential issues.



Resource & Cost Management

Manage specific license usage and organizational subsidiary projects to manage and determine deployment costs accurately.

- Monitor customer usage metrics with the capability to filter data by customer(s), date range, and time unit (daily or monthly).
- Tailor licenses according to specific projects/usage
- Allowance of internal monetization of global licenses promotes greater revenue by enabling subsidiaries to determine their own cost.

An Enhanced Admin Panel Experience

Core Features & Capabilities

For administrators, the PortalGuard IDaaS Admin Panel provides a simple administrator experience that empowers admins and IT users to efficiently manage users, control SSO integrations, configure security policies, and more, all in one place.

- Access all managed organizations from a single interface.
- Inspect and modify each organizational configuration from a single login via PortalGuard IDaaS Admin Panel.
- Manage all existing PortalGuard reports from a central location without having to log in separately to each PortalGuard instance.
- View metrics of customer usage. Admins can easily filter data based on customer(s), date range and unit of time (daily, monthly).
- Tap into the one-of-a-kind security of Identity-Bound Biometrics to complete your MFA strategy.

Technical Specifications

- Service is exclusive to PortalGuard IDaaS and does not extend to on-premises deployments. The "single pane of glass" applies to PortalGuard's historical reporting through the Admin Panel. It is simpler to query the PortalGuard database via the Admin Panel rather than logging into PortalGuard and streaming data to an iframe in the Admin Panel.
- New metric reporting with visualization allows data aggregation from multiple customers for usage and billing assessment. PortalGuard for MSPs comes with dedicated branding on the Admin Panel.

Why PortalGuard IDaaS for MSPs?

BUSINESS IMPACT

With PortalGuard IDaaS, implement a zero-trust model within the MSP platform and facilitate passwordless deployments, enhancing authentication and operational efficiency while getting the most out of your budget by tailoring licenses to specific project and usage within your organization.



Widest range of options for MFA, SSO, and SSPR. It is also the only platform to offer Identity-Bound Biometrics to authenticate "who you are".



Single, award-winning platform aggregates and consolidates security point solutions under centralized security policies.



Unparalleled, 24/7 customer support that combines product knowledge with IAM expertise ensures you get the most out of your solution.



Low TCO makes PortalGuard IDaaS affordable for any budget.



With BIO-key, you don't have to manage your IAM strategy alone. Our team works with you to understand your organization's unique requirements and partner with you to take on any heavy lifting, so your IT team doesn't have to.



Implementing BIO-key PortalGuard is a cybersecurity "quick win" as it helps you evolve your cybersecurity posture with your existing resources.

